## John L. Doe

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# Information Technology / Telecommunications Specialist Networks / Central Office Equipment / Installer

Advanced training and experience in network systems installation and configuration. Extensive hands-on technical experience with installing, testing, and maintaining telecommunications and electronic systems.

#### **Education, IT Certifications, and Licenses**

## **Bachelor of Science, Computer Science**

Governors State University, University Park, IL, May 2013

## Microsoft Product Specialist / Microsoft Certified Professional, 2012

> Implementing and Supporting NT Server/Workstation 4.0

#### FCC General Radiotelephone Operator License with Radar Endorsement, 2011

## **Additional Technical and Computer Courses:**

Novell: Network
Technologies
Microcomputer Fundamentals
Electronics
Basic Wiring

Novell Connectivity
PC Repair
Engineering Specifications
MS Word and PowerPoint
Battery Distribution Fuse Board

## **Professional Experience**

Chicago Transit Authority, Chicago, Illinois, January 2009 - Present

## **Telephone Maintainer**, July 2011 - Present

- Maintain, install, test, alter, and repair communications equipment and cable in the subway system.
- > Team with crew to service, troubleshoot, and repair telephones, radio lines, public address system, and digitizer circuits.
- Work with Northern Telecom PBX Meridian SL-100 and Lucent Definity enterprise server systems.

#### Maintainer's Helper, January 2009 - July 2011

- Assisted power maintainer in operating, maintaining, and repairing the substation equipment.
- ➤ Handled associated supervisory control equipment, including mercury arc and silicon rectifiers, high and low tension switchgear, and auxiliary equipment.

## Rapid Circuit Company, CBPT, Chicago, Illinois

## Installer, August 2007 - December 2009

- ➤ Installed terminal interface control units to remotely monitor 48V Rectifiers, emergency battery cells, and turbine engines for emergency power.
- Interacted with over thirty company sites to ensure proper installation and customer satisfaction.

#### BTI Network Systems, Oak Brook, Illinois

#### Associate Communications Equipment Installer, November 2006 - August 2007

- ➤ Installed fiber optic digital switching equipment using #5 Electronic Switching System, DSX, DSU, Time Division Multiplexers, T1 Carrier, rectifiers, 750 cable, ironwork, and wiring.
- Interpreted complex diagrams, schematics, and plans to set-u, remove, add, or replace equipment.
- > Ensured smooth operations by testing systems and efficiently repairing malfunctions to over fifty sites.